



First-Tech Ltd.'s quality policy

Our motto: The right choice in technical solutions

The main goal of our company is to carry out its activities in such a way as to meet customer needs as best as possible. The management of First-Tech Ltd. is committed to fulfilling the requirements of the customers' expectations and to increasing the effectiveness of the quality management system and to continuous development and improvement.

The basic goals of our company include the following:

- the company can even serve the needs of large companies by properly handling various customer needs,
- maintaining efficient operations through the production of quality products and the provision of services,
- to provide our customers with quality products and services at an affordable price,
- continuous development in the field of our products and services as well.

To achieve our goals, we use the following management tools:

1. We have created, operate and constantly improve our quality management system in accordance with the MSZ EN ISO 9001:2015 international standard for the complete activities of our company.
2. During our service, we place emphasis on the prevention and avoidance of inappropriate work.
3. We also expect our supplier partners to be committed to quality, to provide high-quality, reliable service.
4. We monitor the needs of our customers, partners and other interested parties and their satisfaction with our products and services.

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Szilárd Kedves
Managing director